iCHECK Terms of use

Last Updated: 19 October 2026

1. Introduction and Scope

1.1. These terms of use ("Terms") are an agreement between you I-Cover (Screening) Limited, a company registered in England and Wales under company number 06643359, with its registered office at 30 Old Bailey, London EC4M 7AU, part of the iCOVER Group ("iCOVER", "we" or "us"). They govern your use of iCheck ("iCheck"), the platform we use to carry out the checks that an organisation such as an employer, recruiter, letting agent or DBS umbrella body ("our client") has asked you to complete. In these Terms, "you" means the person invited to complete those checks.

1.2. Depending on what our client has ordered, your Journey may include identity verification ("IVS") and other background screening checks ("Screening Checks"), together the "Checks". Our client decides which Checks you are asked to complete and what it does with the results. These Terms only cover your use of iCheck; they do not govern your relationship with our client.

1.3. By selecting "[I agree]" at the start of your Journey, you agree to these Terms. Please also read the Privacy Notice, which explains how your personal data is used and what your rights are. The Privacy Notice is provided for your information; you are not asked to agree to it. If you do not want to accept these Terms, please do not use iCheck, and contact the organisation that invited you to ask about other ways to complete its checks.

1.4. Confirmation of Data Sharing Understanding

1.4.1. **Mandatory Confirmation**:

By accepting these Terms, you confirm that you understand how your personal data will be shared with third parties as part of the Checks you will complete in iCheck, as explained in full in the Privacy Notice. This confirmation is a mandatory step before the Checks can be performed.

1.4.2. **Confirmation Details**: at the point of commencing the Checks, you will be presented with clear, plain language notice leading you to our privacy notice and this terms of where you can find the details of,

- the role of **iCOVER** and its supply chain partners in processing your data
- the specific purposes for the processing, including the fact that some data may be retained in databases for future fraud checks with fraud prevention agencies; and
- the third-party services that will process your data, such as fraud prevention agencies and

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biometric verification providers.

1.4.3. **Record of Acceptance.** You have the option to affirmatively confirm your understanding of this disclosure before proceeding. iCOVER will record the time and content of this confirmation.

1.4.4. **Consequence of Refusal.** If you refuse to confirm your understanding, iCOVER will not be able to perform the Checks. You may contact the organisation that has asked to perform the Checks for any alternate method to complete it.

1.4.5 **Withdrawal of Biometric Consent.** The identity verification includes a facial biometric check, for which we ask for your explicit consent separately, on a dedicated screen. You may withdraw that consent at any time by contacting us as set out in the Privacy Notice. If you do, we will stop the biometric processing, and you can ask for the alternative way to verify your identity described in the Privacy Notice. Withdrawing consent does not affect processing already carried out, or data we must keep for fraud prevention or legal reasons as explained in the Privacy Notice

2. Definitions

2.1 "Invitation" means the link we send you by email, on behalf of our client, to start your Journey in iCheck.

2.2. "Invited User" means the person to whom an Invitation has been sent. In these Terms, "you" refers to the Invited User. Only the Invited User may use iCheck under that Invitation.

2.3. "IVS" means the identity verification service we perform to help our clients carry out identity checks, including digital identity checks for Disclosure and Barring Service, Right to Work and Right to Rent purposes. The IVS is certified against the UK Digital Identity and Attributes Trust Framework ("UKDIATF") and allows one-time verification of your identity.

2.4. "Unauthorized User" means any access that does not meet the criteria for an Invited User. For the avoidance of doubt, an Unauthorized user may also be a former Invited User whose access has been denied, suspended, or otherwise seized by iCOVER.

2.5. "Journey" means the steps you complete in iCheck, from your Invitation until your Checks are completed or your Journey is closed.

2.6. "Privacy Notice" means the iCheck Candidate Privacy Notice, available within iCheck and at i-check.io/privacyPolicy.pdf.

3. Permission to Use iCheck

3.1. Subject to these Terms, we give you a personal, non-transferable and revocable permission to use

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iCheck for the sole purpose of completing the Checks our client has asked you to complete.

3.2. We may suspend or end your access to iCheck if: (a) you breach these Terms; (b) we reasonably suspect fraud or misuse; (c) our client cancels your Checks; or (d) we need to do so for legal, regulatory or security reasons. Where appropriate, we will tell you or our client.

4. Intellectual Property Rights

4.1. iCheck and its content, software, trademarks and logos are owned by iCOVER or its licensors and are protected by intellectual property laws. Apart from the permission in clause 3.1, these Terms give you no rights in them.

5. Use of iCheck

5.1. Use of the iCHECK Interface is restricted to those individuals who are fully able and competent to enter into the terms, conditions, obligations, representations and warranties herein.

5.2. In particular, you must not:

5.2.1. provide a forged, altered or stolen identity document, someone else's identity document, or any other false or misleading information;

5.2.2. impersonate another person, or allow another person to complete your Checks for you;

5.2.3. use an Invitation or PIN that was not issued to you;

5.2.4. use any technique designed to deceive the liveness or face match checks, such as masks, pre-recorded or manipulated video, deep fakes, virtual cameras or injection tools;

5.2.5. interfere with, disrupt or attempt to bypass the security of iCheck, or introduce viruses or other harmful code;

5.2.6. copy, decompile or reverse engineer iCheck, or access it using automated means such as bots or scraping tools; or

5.2.7. attempt to do any of the above.

5.3. Creating, possessing or using false identity documents, or pretending to be someone else, may be a criminal offence. If we suspect any of the conduct described in clause 5.2, we may stop your Checks and inform our client and, where the reporting criteria are met, record this with fraud prevention agencies, as explained in the Privacy Notice.

5.4. You must keep your Invitation link and the PIN you create private, and must not share them with anyone. We store your PIN only in protected (hashed) form, so we cannot retrieve it or send it to you again. If you think someone else has accessed your Invitation or PIN, please tell us promptly here.

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5.5. Your Invitation stays open for 30 days or the period set by our client. If you start but do not finish your identity verification, we may close it after 7 days. Once your Journey is closed, you will need a new Invitation from our client to continue.

6. Our Responsibility to You

6.1. Nothing in these Terms excludes or limits our liability for death or personal injury caused by our negligence, for fraud or fraudulent misrepresentation, or for any other liability that cannot be excluded or limited by law. Nothing in these Terms affects your statutory rights.

6.2. iCheck is provided to you free of charge, on behalf of our client. We take reasonable care to keep iCheck available and secure, but we cannot guarantee that it will always be available or free from errors, for example during maintenance or because of events outside our reasonable control.

6.3. Our client, not iCOVER, decides what the results of your Checks mean for you, for example whether to proceed with your application. We are not responsible for the decisions our client makes, but you can ask for an automated result to be reviewed, as explained in the Privacy Notice.

6.4. Subject to clause 6.1, we are not responsible for any loss that was not a reasonably foreseeable result of our breach of these Terms or our negligence, and our total liability to you arising from your use of iCheck is limited to the extent of proven negligence by iCheck and its associates subject to any relevant regulation.

7. Privacy

The Privacy Notice explains how your personal data is processed when you use iCheck, including our role as processor on behalf of our client, the limited cases in which we act as controller, how long your data is kept and your rights. You can read it at any time within iCheck and at i-check.io/privacyPolicy.pdf. It is provided for your information; you are not asked to agree to it.

8. Changes to these Terms

We may update these Terms from time to time, for example to reflect changes to iCheck, to the law or to our certification. If we do, we will show you the updated Terms the next time you use iCheck. Changes will not apply retroactively.

9. Severability

If a court or other competent authority decides that any part of these Terms cannot be enforced, the rest of these Terms will continue to apply.

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10. Waiver of Rights

If we do not enforce our rights under these terms straight away, we can still enforce them later.

11. Governing Law and Jurisdiction

11.1. The interpretation and construction of the ToU and all matters relating thereto shall be governed by the laws of France, exclusive of conflicts of laws principles. This does not deprive you of the protection of the mandatory provisions of the law of the country where you live.

11.2. Any dispute relating to or arising from the interpretation, performance, or termination of the ToU shall be subject to the jurisdiction of the courts of Paris. If you live outside France, you may also bring proceedings in the courts of the place where you live.

12. Miscellaneous

12.1. If you have a question or complaint about iCheck, please contact us first through our candidate help centre, and we will try to resolve it informally. For questions about your personal data, please contact our Data Protection Office at privacy@icover-services.com or at the postal address given in the Privacy Notice.

Any dispute relating to or arising from the interpretation, performance, or termination of the ToU shall be subject to the exclusive jurisdiction of the courts of Paris.

12.2. If any provision of these ToU is determined by a court of competent jurisdiction to be invalid or unenforceable, it will be severable from the remainder of these ToU, will not cause the invalidity or unenforceability of the remainder of these ToU, and will be changed and interpreted to accomplish the objectives of the provision to the greatest extent possible under applicable law.

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